

Appendix K

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table K-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC148_CKRCT20 221121_554	21 November 2022	Contract Complaint Hotline	The Contractor & Engineer	Construction Noise	<p>A complaint was received on 21 November 2022 from the resident of Chak Fung Building about the chiselling noise generated from the Yau Ma Tei tunnel works. He/she requested the Contractor to stop the construction works that may generate noise nuisance immediately.</p> <p>Based on the information from the Contractor, the complainant concerned chiselling noise was generated from drilling and breaking activities inside tunnel area. These activities were confirmed to comply with the CNP (GW-RE1144-22).</p> <p>The concerned works were conducted in the tunnel area and the airborne noise was expected to be minimize. In view of public concerns, the following actions were taken by Contractor to further minimize the ground-borne noise:</p> <p>The Contractor confirmed the chiselling work was finished before 23:00, which is comply with the requirement of CNP.</p> <p>The Contractor had communicated with the complainant, no further comment was made by the complainant after communication.</p> <p>Supervision by Resident Site Staff (RSS) of the</p>	Investigation report was finalized on 4 January 2023

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>Project to monitor the site work activities and audit the noise mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain relationships with the nearby sensitive receivers/ stakeholders who may be affected by the construction work such as providing better/ more detailed information about the work nature and informing in advance of the noisy works to the nearby residents.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of buildings does not continue under the CNP (GW-RE1144-22) condition 3.d.7.</p>	
EC149_CKRCT20 221202_559	2 nd December 2022	Contract Complaint Hotline	The Contractor & Engineer	Construction Noise	A complaint from various jade market shopkeepers about the noise nuisance generated at Yau Ma Tei site affect their business was referred by Yau Ma Tei East (Contract No.: HY/2014/08) on 2 December 2022. They requested the Contractor to take remedial action to minimize the noise impact.	Investigation report was finalized on 22 December 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>Based on the information from the Contractor, the daytime activities nearby the complainant during the complaint period was identified as material transportation from surface to tunnel. This activity was conducted in accordance with the requirement set out in the Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).</p> <p>According to the information provided by the ET under Contract No. HY/2014/08 Central Kowloon Route – Yau Ma Tei East, construction noise monitoring (Leq (30 min)) was conducted at the monitoring locations, Prosperous Garden Block 1 (W-N25A) and Hydan Place (W-N18) in December 2022 in accordance with the requirement set out in the EM&A Manual. The noise monitoring results carried out in December 2022 complied with the noise criteria stipulated in EIAO-TM.</p> <p>ET conducted weekly site inspections in December on 6 December 2022, no particular observations and recommendations were made regarding the noise impact from the inspection team.</p> <p>The concerned works were conducted on the surface area. To further minimize the air-borne</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>noise, the following action was taken by Contractor:</p> <p>The respective ET will continue to monitor noise level under the EM&A manual and the Contractor will implement all practicable measures to minimize the potential nuisance to the residents and publics.</p> <p>The Contractor was rearranged the working procedure of material transportation and finished the relevant construction works before 17:00 hours.</p> <p>In view of public concern, the Contractor has reviewed the methodology of material transportation from surface to tunnel. Controlled amount of material will be now sliding into tunnel area instead of drop off into the tunnel area to avoid excessive noise generated.</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the noise mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>more detailed information of the work nature and informing in advance of the noisy works to the nearby residents.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p>	
C150_CKRCT202 21208_561	8 December 2022	Email	The Contractor & Engineer	Construction Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC151_CKRCT20 221215_570	15 December 2022	Email	The Contractor & Engineer	Construction Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	3	0	0
Cumulative Project-to-Date	152	0	0

Table K-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	3	0
	Cumulative Project-to-Date	127	0